

Knucklebusters Automotive Parts & Service

920 East Broad St Tamaqua, PA 18252
TF: (570)-668-3435 Fax: (570) 668-3454

Purchase Agreement Contract Form - Credit Card Authorization Form – Warranty Disclosure

Company/Organization/Group Name _____
(Exactly as it appears on the card)

CC Billing Address _____

City _____ State _____ Zip Code _____

I, _____, Hereby Authorize Knucklebusters
(Cardholder's Name – Please Print)

(Automotive Parts & Service) to charge the following credit card(circle):

Visa Master Card American Express Discover Other: _____

Card Number: _____ - _____ - _____ - _____ CVV: _____

Expiration Date ____/____/____ Bank Phone Number: (back of card) _____

Item Purchase Price \$_____ Non-refundable Shipping Service Fee \$_____

TOTAL to be charged to card: \$_____

Item(s) being purchased: _____

Ship to address (if different from billing): _____

I understand my order cannot be processed until these documents are signed and returned to Knucklebusters accounting department. I have read and agree to the terms and conditions of this sale pursuant to the attached document, which is my purchase contract, credit card authorization, and warranty disclosure. I further acknowledge that I have read the terms of sale outlined on the website at <http://www.knucklebusters.biz>.

Cardholder's Signature _____ Date ____/____/____

Other Authorized Signature _____ Date ____/____/____

This warranty covers parts defective upon receipt, dead on arrival, and items sent incorrectly, excluding buyer error. ALL sales are final. We offer a parts-only, replacement warranty. There will be absolutely NO cash refunds. ALL refunds will be in the form of an in-store credit unless specifically stated by the accounting department or previous arrangements were made. ALL parts sold are considered special-order due to the nature of the salvage industry. All parts are tested and removed from the donor vehicle specifically for your order and due to market fluctuations; no unauthorized returns will be accepted. Items modified or taken apart for testing will not be available for return. Items returned that are not the original part shipped will not be credited. ITEMS ARE UNIQUELY IDENTIFIED BY MARKINGS ON THE PART. Items returned that are not in the original condition shipped (excluding items damaged in shipping and verified by a Knucklebusters representative) will not be credited. ALL returns will REQUIRE an RMA number to be secured and displayed on the parcel or it will be refused. Please see below for the warranty dealing specifically with the part you purchased. In the event you receive an incorrect, inoperable, or broken part, specific data will be needed to initiate a claim, please pay special attention to this information as it will be required. All claims of incorrect, inoperable or defective parts are required to be IN WRITING to the address above within 7-days of receipt of the part and all cancellations must be made IN WRITING within 3-days of receipt of the part. Buyer agrees to return the part at their expense for cancellations and buyer error and in the event of an incorrect or inoperable part Knucklebusters will bear the return postage expense. All items will be shipped via third-party carrier such as, but not limited to FedEx, UPS, DHL, R&L Carriers, Roadway, A. Duie Pyle, etc. Knucklebusters is not responsible for items delivered to the address given at the time of sale according to tracking information but not taken into possession by the customer and acceptance of this contract authorizes Knucklebusters to charge this amount to the credit card provided. In other words, if you purchase a part and refuse it once shipped, you'll be charged with the shipping fees in both directions along with a 25% restock fee. Additionally, this contract extends to Knucklebusters the right to collect future charges imposed by the freight provider due to your request such as, but not limited to, change of address, return-refusals, lift-gate service, non-commercial delivery or limited access delivery with this credit card. Tracking information is not released until ten (10) days have passed after the order was taken unless other arrangements have been made.

Specific part warranties and contract specifications

Lens assemblies: Lens assemblies (defined here as, but not limited to: Headlight assembly, headlight door, high-mount [3rd] brake light, taillight assembly, tail finish panel, tail panel, front lamp[marker, turn, fog, and driving], and grille assemblies) are guaranteed to fit and function in your vehicle. Bulbs are NOT guaranteed. Any damage to lens assemblies (such as broken mounts, clouded lens, or missing parts) will be disclosed at the time of sale. Claim process may require photos.

Mechanical parts: All mechanical parts (defined here, will include, but not be limited to: air injection pump, axle shaft, bell housing, caliper, bumper shock, hood hinge, camshaft housing, coil spring, cooling fan blade, cooling fan clutch, harmonic balancer, hub, intake manifold, knee assembly, exhaust manifold, leaf spring, lower control arm, upper control arm, oil pan, power steering pump, spindle/knuckle, sway/stabilizer bar, steering rack/box, stub axle, timing cover, torsion bar, vacuum pump, and wiper transmission) Parts MAY be sent with adjoining parts still attached (ie. A hub may come with a rotor attached, we cannot guarantee that the rotor will be usable/serviceable, control arms may come with bushings installed, these bushings are NOT guaranteed to be usable) and these parts will NOT be covered under the standard warranty. Claim process MAY require you to return the defective/incorrect part and an affidavit from the ASE Certified installation technician..

Electrical parts: All Electrical parts (defined here, will include, but not be limited to: air flow meter, blower motor, coil, column electrical switch, ignition switch, speedometer/cluster, starter motor, alternator, distributor, side mirror, steering column, temperature/climate control, transfer case shift motor, wiper motor (ft), wiper motor (Rr), Power window motor, headlight motor, convertible top motor, electric door motor, and electric cooling fan) will carry a one-time replacement within 30-days. If the second part we ship to you is non-working, we WILL assume there is another problem with your car and your warranty will be voided. We do NOT sell parts on a "trial & error" basis and all electrical parts sent are tested to be fully functional and we can guarantee that the part will work but we cannot guarantee that the part will fix your problem. We suggest that you have your vehicle thoroughly tested by an ASE Certified Technician at a reputable service facility BEFORE ordering any electrical part. We do NOT guarantee mileage on instrument cluster assemblies. Claim process MAY require you to return the defective/incorrect part and/or submit an affidavit from the ASE Certified installation technician.

Window and door regulators: Windows and door regulators (defined here as, but not limited to: Door window regulator, quarter window regulator, and tailgate window regulator) are guaranteed to be in working condition at time of sale. Power window regulators MAY come with the motor attached, this is included for the installers' convenience and is not guaranteed unless specifically stated by the sales technician at the time of sale. Manual regulators MAY come with the crank attached and this is also included for the installers' convenience and color correctness is not warranted. Cable-drive regulators are guaranteed to be operable upon installation. Since cable-drive regulators use separate window channels for the glass assembly to ride, it is suggested that these tracks be thoroughly inspected and replaced or maintained PRIOR to installation of the replacement regulator. Claim process will require documentation from the ASE Certified Technician, on the installation facilities letterhead explaining in detail how the regulator assembly is thought to be bad. Photos may also be required.

Please initial **HERE:** _____

Please attach a photocopy of the CARDHOLDER's driver's license (or other photo ID) and a photocopy of the front and back of the credit card being used and fax the documents back to Knucklebusters at (570) 668-3454 or mail them to the address above.