

Knucklebusters Automotive Parts & Service

920 East Broad St Tamaqua, PA 18252
TF: (570)-668-3435 Fax: (570) 668-3454

Purchase Agreement Contract Form - Credit Card Authorization Form – Warranty Disclosure

Company/Organization/Group Name _____
(Exactly as it appears on the card)

CC Billing Address _____

City _____ State _____ Zip Code _____

I, _____, Hereby Authorize Knucklebusters
(Cardholder's Name – Please Print)

(Automotive Parts & Service) to charge the following credit card(circle):

Visa Master Card American Express Discover Other: _____

Card Number: _____ - _____ - _____ - _____ CVV: _____

Expiration Date ____/____/____ Bank Phone Number: (back of card) _____

Item Purchase Price \$_____ Non-refundable Shipping Service Fee \$_____

TOTAL to be charged to card: \$_____

Item(s) being purchased: _____

Ship to address (if different from billing): _____

I understand my order cannot be processed until these documents are signed and returned to Knucklebusters accounting department. I have read and agree to the terms and conditions of this sale pursuant to the attached document, which is my purchase contract, credit card authorization, and warranty disclosure. I further acknowledge that I have read the terms of sale outlined on the website at <http://www.knucklebusters.biz>.

Cardholder's Signature _____ Date ____/____/____

Other Authorized Signature _____ Date ____/____/____

This warranty covers parts defective upon receipt, dead on arrival, and items sent incorrectly, excluding buyer error. ALL sales are final. We offer a parts-only, replacement warranty. There will be absolutely NO cash refunds. ALL refunds will be in the form of an in-store credit unless specifically stated by the accounting department or previous arrangements were made. ALL parts sold are considered special-order due to the nature of the salvage industry. All parts are tested and removed from the donor vehicle specifically for your order and due to market fluctuations; no unauthorized returns will be accepted. Items modified or taken apart for testing will not be available for return. Items returned that are not the original part shipped will not be credited. ITEMS ARE UNIQUELY IDENTIFIED BY MARKINGS ON THE PART. Items returned that are not in the original condition shipped (excluding items damaged in shipping and verified by a Knucklebusters representative) will not be credited. ALL returns will REQUIRE an RMA number to be secured and displayed on the parcel or it will be refused. Please see below for the warranty dealing specifically with the part you purchased. In the event you receive an incorrect, inoperable, or broken part, specific data will be needed to initiate a claim, please pay special attention to this information as it will be required. All claims of incorrect, inoperable or defective parts are required to be IN WRITING to the address above within 7-days of receipt of the part and all cancellations must be made IN WRITING within 3-days of receipt of the part. Buyer agrees to return the part at their expense for cancellations and buyer error and in the event of an incorrect or inoperable part Knucklebusters will bear the return postage expense. All items will be shipped via third-party carrier such as, but not limited to FedEx, UPS, DHL, R&L Carriers, Roadway, A. Duie Pyle, etc. Knucklebusters is not responsible for items delivered to the address given at the time of sale according to tracking information but not taken into possession by the customer and acceptance of this contract authorizes Knucklebusters to charge this amount to the credit card provided. In other words, if you purchase a part and refuse it once shipped, you'll be charged with the shipping fees in both directions along with a 25% restock fee. Additionally, this contract extends to Knucklebusters the right to collect future charges imposed by the freight provider due to your request such as, but not limited to, change of address, return-refusals, lift-gate service, non-commercial delivery or limited access delivery with this credit card. Tracking information is not released until ten (10) days have passed after the order was taken unless other arrangements have been made.

Specific part warranties and contract specifications

Sheet-metal Body & Frame: Sheet metal, Body and Frame parts (defined here as, but not limited to: bumper assembly (Ft), bumper assembly (Rr), cab clip or shell, center pillar, decklid/tailgate, door assembly (Ft), door assembly (Rr), fender, front end assembly (nose), header panel, hood, spoiler (Ft), spoiler (Rr), valance (Ft), and frame parts are identified as: radiator core support, CC frame section, Engine cradle, engine/transmission cross member, and convertible top lift) are sold AS-IS. Condition will be explained at time of purchase. We can accept absolutely NO returns on sheet metal parts unless they are not in the condition that was explained to you by the salvage technician you spoke with. Custom cuts will not be considered for returns. Photos, trim codes, VIN data and/or Option code data may be required for claim process.

Axle Assemblies: Axle assemblies (defined here as, but not limited to: Full axle assembly, carrier assembly, and differential assembly) are guaranteed against cracked, bent or broken gears, cracked, bent or broken axle shafts and cracked, broken or bent housings. Parts external to the axle assembly, ie. brake hardware, drums, rotors, cables or hoses, universal joints, yokes are NOT warranted to be good or usable and are only left on for the installers convenience if they are left on. Non-geared assemblies, (included but not limited to: front axle I-beam, axle housing, beam axle, and suspension crossmember) will be guaranteed to be straight and true. I-Beams are guaranteed to be usable, bushings are not guaranteed to be included or usable. Required documentation for claim process will include: Receipts for fluid. An affidavit from an ASE certified technician on the letterhead of the facility where the axle assembly was originally installed explaining in detail why the part is defective. Axle warranties are VOID if not installed by an ASE technician.

Wheels/Rims: All wheels, hubcaps, center caps and rims whether steel, aluminum or alloy are guaranteed to be straight and true, hold a bead and a balance and will fit the vehicle you requested the wheel for. We guarantee they will be free of cracks. Valve stem will not be included unless it is part of a TPM. Wheel conditions are as follows: Insurance Quality: Almost perfect, like new, NO scratches or scuffs. A-Condition: is near perfect but may have a slight scuff, a wheel-weight mark or some other MINOR defect that would keep it from being insurance quality. B-Condition: Wheels of this condition are considered 'average' for their vintage. B-Condition wheels will show signs of wear but will be in very good condition. Minor scratches and scuffs should be expected. Wheels of this quality will or should look similar to the other wheels on the vehicle and most of the wheels we sell here are of this quality to keep your vehicle looking good and performing well. C-condition rims are sold with the assumption you will be having them reconditioned. Photos required for claim process. Claim process MAY require you to return the defective/incorrect part.

Driveshafts: Driveshafts are sold for the flanges ONLY. The tube is NOT guaranteed to be of the exact, correct length. In almost ALL cases, if you provide your sales technician with an accurate weld-to-weld measurement from your old shaft, we can get you an exact replacement to fit into your vehicle. Carrier and other center bearings, U-Joints, and CV-Joints are not guaranteed to be included or usable unless specifically stated by the sales technician at the time of purchase. Photos may be required for claim service.

Please initial **HERE:** _____

Please attach a photocopy of the CARDHOLDER's driver's license (or other photo ID) and a photocopy of the front and back of the credit card being used and fax the documents back to Knucklebusters at (570) 668-3454 or mail them to the address above.