

# Knucklebusters Automotive Parts & Service

920 East Broad St Tamaqua, PA 18252  
TF: (570)-668-3435 Fax: (570) 668-3454

## Purchase Agreement Contract Form - Credit Card Authorization Form – Warranty Disclosure

Company/Organization/Group Name \_\_\_\_\_  
(Exactly as it appears on the card)

CC Billing Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

I, \_\_\_\_\_, Hereby Authorize Knucklebusters  
(Cardholder's Name – Please Print)

(Automotive Parts & Service) to charge the following credit card(circle):

Visa    Master Card    American Express    Discover    Other: \_\_\_\_\_

Card Number: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ CVV: \_\_\_\_\_

Expiration Date \_\_\_\_/\_\_\_\_/\_\_\_\_ Bank Phone Number: (back of card) \_\_\_\_\_

Item Purchase Price \$\_\_\_\_\_ Non-refundable Shipping Service Fee \$\_\_\_\_\_

TOTAL to be charged to card: \$\_\_\_\_\_

Item(s) being purchased: \_\_\_\_\_

Ship to address (if different from billing): \_\_\_\_\_

I understand my order cannot be processed until these documents are signed and returned to Knucklebusters accounting department. I have read and agree to the terms and conditions of this sale pursuant to the attached document, which is my purchase contract, credit card authorization, and warranty disclosure. I further acknowledge that I have read the terms of sale outlined on the website at <http://www.knucklebusters.biz>.

Cardholder's Signature \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

Other Authorized Signature \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

This warranty covers parts defective upon receipt, dead on arrival, and items sent incorrectly, excluding buyer error. ALL sales are final. We offer a parts-only, replacement warranty. There will be absolutely NO cash refunds. ALL refunds will be in the form of an in-store credit unless specifically stated by the accounting department or previous arrangements were made. ALL parts sold are considered special-order due to the nature of the salvage industry. All parts are tested and removed from the donor vehicle specifically for your order and due to market fluctuations; no unauthorized returns will be accepted. Items modified or taken apart for testing will not be available for return. Items returned that are not the original part shipped will not be credited. ITEMS ARE UNIQUELY IDENTIFIED BY MARKINGS ON THE PART. Items returned that are not in the original condition shipped (excluding items damaged in shipping and verified by a Knucklebusters representative) will not be credited. ALL returns will REQUIRE an RMA number to be secured and displayed on the parcel or it will be refused. Please see below for the warranty dealing specifically with the part you purchased. In the event you receive an incorrect, inoperable, or broken part, specific data will be needed to initiate a claim, please pay special attention to this information as it will be required. All claims of incorrect, inoperable or defective parts are required to be IN WRITING to the address above within 7-days of receipt of the part and all cancellations must be made IN WRITING within 3-days of receipt of the part. Buyer agrees to return the part at their expense for cancellations and buyer error and in the event of an incorrect or inoperable part Knucklebusters will bear the return postage expense. All items will be shipped via third-party carrier such as, but not limited to FedEx, UPS, DHL, R&L Carriers, Roadway, A. Duie Pyle, etc. Knucklebusters is not responsible for items delivered to the address given at the time of sale according to tracking information but not taken into possession by the customer and acceptance of this contract authorizes Knucklebusters to charge this amount to the credit card provided. In other words, if you purchase a part and refuse it once shipped, you'll be charged with the shipping fees in both directions along with a 25% restock fee. Additionally, this contract extends to Knucklebusters the right to collect future charges imposed by the freight provider due to your request such as, but not limited to, change of address, return-refusals, lift-gate service, non-commercial delivery or limited access delivery with this credit card. Tracking information is not released until ten (10) days have passed after the order was taken unless other arrangements have been made.

### **Specific part warranties and contract specifications**

***Complete engines:*** Engines are complete assemblies including manifolds, oil pan, timing belts and covers, fuel injection and/or carburetor. Knucklebusters guarantees **only** the long block (block, internal components, and head). Engines are guaranteed to not have block cracks, cracked head(s) or bad crankshaft/camshaft(s), all internal engine components are covered under this warranty. Engines are guaranteed against knocking, excessive smoking and head gasket leaking. Parts external to the engine block and the cylinder head(s) (ie., carburetor, distributor, fuel pump, intake manifold, etc.) are not warranted. Starters, and front accessories, such as air compressor, alternator, power steering pumps, optical distributors or electrical water pumps are usually not included nor under warranty in regards to the sale and/or warranty of the engine. If these parts are purchased separately they will be under warranty. If additional parts are requested, we will adjust the price accordingly. Other items that may need to be replaced are the water pump, distributor cap, spark plugs and wires and possibly timing chain/belt. Knucklebusters will not be held liable for these parts listed as they are considered high-wear parts. These are left on the engine for the installers' convenience and are NOT warranted to be free from defects. No exceptions. Required documentation for claim process will include: receipts for replacement of: Oil and filter, thermostat, water pump & coolant. An affidavit from an ASE certified technician on the letterhead of the facility where the engine was originally installed explaining in detail why the part is defective. Engine warranties are VOID if not installed by an ASE certified technician.

***Cylinder heads:*** OHV Cylinder heads are guaranteed to be free from cracks and excessive warpage. Excessive warpage would be where the head is beyond machinability. Valves, valve springs, seals, soft-plugs, sensors and other parts attached to the head are not guaranteed. OHC Cylinder heads are guaranteed to be free from cracks and excessive warpage. Valves, valve springs, seals, soft-plugs, sensors, camshafts and other parts attached to the head are not guaranteed with the exception of the cam locks. OHC engines with integral cam locks will have the locks included. Claim process for cylinder heads MAY require you to return the parts. Required documentation will include an affidavit from the ASE Certified installation technician, on the letterhead of the shop/machine-shop/facility doing the machining, explaining in detail why the head(s) are unusable.

***Transmissions and Transfer Case Units:*** Transmissions are guaranteed against slipping, lack/loss of gears and excessive noise. Improper detent adjustment, low fluid level, failure to install new fluid and flush cooler lines (AT only), broken/damaged front pump or other improper installation will void all warranties. Replacement of the TC seal and any axle seals prior to installation is required. Required documentation for claim service will include: Receipts for replacement of: proper fluid and filter, seals. An affidavit from an ASE certified technician on the letterhead of the facility where the transmission was originally installed explaining in detail why the part is defective. Transmission warranties are VOID if not installed by an ASE certified technician.

Please initial **HERE:** \_\_\_\_\_

Please attach a photocopy of the **CARDHOLDER's** driver's license (or other photo ID) and a photocopy of the front and back of the credit card being used and fax the documents back to Knucklebusters at (775) 665-0295 or mail them to the address above.