

Knucklebusters Automotive Parts & Service

920 East Broad St Tamaqua, PA 18252
TF: (570)-668-3435 Fax: (570) 668-3454

Purchase Agreement Contract Form - Credit Card Authorization Form – Warranty Disclosure

Company/Organization/Group Name _____
(Exactly as it appears on the card)

CC Billing Address _____

City _____ State _____ Zip Code _____

I, _____, Hereby Authorize Knucklebusters
(Cardholder's Name – Please Print)

(Automotive Parts & Service) to charge the following credit card(circle):

Visa Master Card American Express Discover Other: _____

Card Number: _____ - _____ - _____ - _____ CVV: _____

Expiration Date ____/____/____ Bank Phone Number: (back of card) _____

Item Purchase Price \$_____ Non-refundable Shipping Service Fee \$_____

TOTAL to be charged to card: \$_____

Item(s) being purchased: _____

Ship to address (if different from billing): _____

I understand my order cannot be processed until these documents are signed and returned to Knucklebusters accounting department. I have read and agree to the terms and conditions of this sale pursuant to the attached document, which is my purchase contract, credit card authorization, and warranty disclosure. I further acknowledge that I have read the terms of sale outlined on the website at <http://www.knucklebusters.biz>.

Cardholder's Signature _____ Date ____/____/____

Other Authorized Signature _____ Date ____/____/____

This warranty covers parts defective upon receipt, dead on arrival, and items sent incorrectly, excluding buyer error. ALL sales are final. We offer a parts-only, replacement warranty. There will be absolutely NO cash refunds. ALL refunds will be in the form of an in-store credit unless specifically stated by the accounting department or previous arrangements were made. ALL parts sold are considered special-order due to the nature of the salvage industry. All parts are tested and removed from the donor vehicle specifically for your order and due to market fluctuations; no unauthorized returns will be accepted. Items modified or taken apart for testing will not be available for return. Items returned that are not the original part shipped will not be credited. ITEMS ARE UNIQUELY IDENTIFIED BY MARKINGS ON THE PART. Items returned that are not in the original condition shipped (excluding items damaged in shipping and verified by a Knucklebusters representative) will not be credited. ALL returns will REQUIRE an RMA number to be secured and displayed on the parcel or it will be refused. Please see below for the warranty dealing specifically with the part you purchased. In the event you receive an incorrect, inoperable, or broken part, specific data will be needed to initiate a claim, please pay special attention to this information as it will be required. All claims of incorrect, inoperable or defective parts are required to be IN WRITING to the address above within 7-days of receipt of the part and all cancellations must be made IN WRITING within 3-days of receipt of the part. Buyer agrees to return the part at their expense for cancellations and buyer error and in the event of an incorrect or inoperable part Knucklebusters will bear the return postage expense. All items will be shipped via third-party carrier such as, but not limited to FedEx, UPS, DHL, R&L Carriers, Roadway, A. Duie Pyle, etc. Knucklebusters is not responsible for items delivered to the address given at the time of sale according to tracking information but not taken into possession by the customer and acceptance of this contract authorizes Knucklebusters to charge this amount to the credit card provided. In other words, if you purchase a part and refuse it once shipped, you'll be charged with the shipping fees in both directions along with a 25% restock fee. Additionally, this contract extends to Knucklebusters the right to collect future charges imposed by the freight provider due to your request such as, but not limited to, change of address, return-refusals, lift-gate service, non-commercial delivery or limited access delivery with this credit card. Tracking information is not released until ten (10) days have passed after the order was taken unless other arrangements have been made.

Specific part warranties and contract specifications

Fuel System Parts: Fuel System Parts (defined here as, but not limited to: carburetor, throttle body, turbo charger, supercharger, misc. fuel injection parts, fuel injection pump, and fuel pump) are guaranteed to be in working condition. Turbo/supercharger assemblies will be usable with minimal bearing whine. We cannot guarantee specific CFM volumes and/or boost pressures. Most of these assemblies are parked on a shelf for a few months and need to be run for a few minutes upon installation in order to re-lubricate all components. Seals are not guaranteed to be perfect. Seals/gaskets may need replacing during the warranty period. Claim process may require an affidavit from the ASE Certified installation technician, return of the part and/or photos.

Brake Parts: Brake parts (as defined here include, but are not limited to: Brake assemblies, Master Cylinder, Clutch Master, Clutch slave, and Power brake booster) are guaranteed for fitness and function. Pads, rotors, drums, and shoes are not guaranteed to be usable or serviceable. It is recommended to replace seals where applicable. Claim process may require photos and/or an affidavit from the ASE Certified Technician performing the installation explaining the problem in detail.

Damaged parts: Parts sold for testing purposes or with known damage will not be available for return and do not carry any type of warranty expressed or implied. These parts are sold with the express purpose of testing or for use as parts for you to try and repair your part. Fitness cannot be guaranteed and functionality, likewise, is not guaranteed. There are no returns on these parts so there is no claim process.

Please initial **HERE:** _____

Please attach a photocopy of the **CARDHOLDER's** driver's license (or other photo ID) and a photocopy of the front and back of the credit card being used and fax the documents back to Knucklebusters at (570) 668-3454 or mail them to the address above.